

Millnet saves time and cost with Nuix eDiscovery platform



Millnet and Nuix

Summary

For Millnet, no other product could compare with the processing speed of Nuix software or its flexible pricing structure. Millnet can now process terabytes of data per day, as opposed to the weeks or months it would take for those data volumes in the past. This has led to noticeable cost and time savings and has also enabled them to significantly increase their eDiscovery activities.

case study

Challenge

Millnet Financial Ltd, founded in 1997, is a UK-based organization with approximately 100 employees, specializing in the production and processing of paper and electronic documents to the highest standard. Its core markets are legal, financial and professional services.

Millnet was using a proprietary electronic discovery (eDiscovery) system that the team had built themselves. Called DocBuster, the system started as a batch printing solution, and eventually evolved to create load files for Concordance and similar systems used by law firms and other end users of eDiscovery data.

As data loads grew in size, DocBuster began to require more and more system resources to process the relevant data. This was especially true with files such as Lotus Notes, Microsoft Exchange databases, and forensic images. Running up to 20 Dell quad-core workstations, Millnet was only able to process up to 20GB of data in 24 hours. This simply was not acceptable.

The company decided to stop focusing on processing raw data, and instead focus on processing from SQL databases after using an external solution. Millnet evaluated a number of off the shelf products from both global and UK-based suppliers. During the evaluation the users discovered that many of the products being evaluated were inferior to Millnet's existing DocBuster system in terms of speed, file-type compatibility, and other areas.

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Solution

It was at this point that a law firm client of Millnet brought Nuix to the company's attention.

"Nuix came at data processing from a different angle," commented James Moeskops, Managing Director of Millnet. "We could not find any other product that could compare with the processing speed of Nuix's software, in addition to its flexible pricing structure."

After trialing the Nuix system, Millnet was impressed with its ability to process almost any file type at the binary level rather than through an application programming interface (API), which results in vast improvements in processing speed. Nuix is also double-byte Unicode compliant, meaning it can process data sets in any language on earth. Additionally, Millnet liked that Nuix included a desktop interface with its software, which allowed it to review data before exporting it, which was something DocBuster had not offered. Millnet was also able to work with Nuix to agree to an unlimited licensing arrangement.

Nuix provided training in the UK for Millnet's staff who found the system very easy to use, with most users only requiring around 15 minutes of training to be able to perform most tasks. Advanced users required no more than a few hours to learn nearly all the features of the new system.

Output from the Nuix system is typically delivered as a Ringtail, Introspect, or Concordance load file to Millnet's clients, with paper built in. Many other review formats are also available, enabling even more flexibility for Millnet and its customers.

Results

Millnet can now process terabytes of data per day, as opposed to the weeks or months it would take for those data volumes in the past. This has led to noticeable cost and time savings for Millnet. Additionally, users have fewer support issues with Nuix than they did with previous products, providing additional time savings for Millnet.

A specific example of the benefits Millnet has seen since implementing Nuix was a recent case brought to Millnet by a large law firm in the UK. It involved a firm which did not store its data centrally, meaning electronic data was spread over dozens of laptops and servers.

Millnet took forensic images of key laptops, the central server, and the Microsoft Exchange database and ran them through Nuix's processing engine. The data was delivered as a Concordance load file. In effect, Nuix software, because of its unmatched speed and its unique ability to process formats like Exchange Databases and Encase images directly, was both the early case assessment tool and processing tool for the end client. Millnet enabled the firm to deliver its required eDiscovery long before opposing counsel, making its client look better in the eyes of the court.

In another case, Millnet was able to process over 15 million electronic documents and deliver the final data in a few weeks while opposing counsel took over six months to process only 400,000 documents on paper. Millnet estimates its client in this case saved more than 40% over what was paid by the opposition to its litigation support vendor.

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Simple. Powerful. Precise.

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“Nuix capabilities put Millnet customers ahead of the eDiscovery curve.”

Next Steps

Millnet now expects to increase its eDiscovery activities significantly. It is now able to process much larger data loads in far less time than it had been able to previously, which is becoming increasingly important as data volumes increase and electronic discovery requirements imposed by the courts become more strenuous. With these increases in both data loads and eDiscovery requirements, Nuix's capabilities put Millnet and its customers ahead of the eDiscovery curve.

About Nuix

Nuix offers the world's fastest, most complete and most advanced enterprise-wide Corporate Investigation and eDiscovery software. Nuix is used worldwide including the European Union, China, Australia, Canada and the United States by organizations such as multi-nationals, government authorities, financial institutions, corporations, professional services firms and national law enforcement agencies.

See www.nuix.com for more information.

About Millnet

Millnet is a leading UK based provider of litigation support and financial document services. Operating structures including advanced technology, efficiency, flexibility and the use of contingency plans help Millnet cater for the unexpected.

For more information please visit www.millnet.co.uk.

The world's most advanced eDiscovery and electronic investigation software.

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